General Information

Location: Pyle Center, 702 Langdon St., Madison, WI

Fee: Course fees include instruction, materials, continuing education credits, refreshments, and a $25 nonrefundable administrative fee. Lunches are on your own at the Memorial Union or any of the many restaurants near the Pyle Center. Outside food items (including food from home) may not be consumed at the Pyle Center.

Registration deadline: To ensure your place in a course, register as early as possible at 608-262-2451 or continuingstudies.wisc.edu/mediation.

Cancellation policy: Program—In the event of bad weather or other emergencies, call 608-263-4432 or visit continuingstudies.wisc.edu/policies.html to learn whether a Continuing Studies program or class has been cancelled.

Participant—If you are unable to attend or arrange for a substitute, you may obtain a refund minus the $25 administrative fee by contacting our registration department at least three business days before the program starts. If you cancel three or fewer business days before the program starts, or do not attend, you are responsible for the entire fee. To cancel or arrange for a substitute, call 800-725-9692.

Accommodations: Please make your own travel and lodging arrangements. Lodging costs are not included in the program fee. Visit conferencing.uwex.edu/lodging.cfm for more information.

Continuing Education Hours Approval and Verification: Participants receive verification of attendance at end of program. UW-Madison Division of Continuing Studies is approved by the American Psychological Association to sponsor continuing education for psychologists. UW-Madison Division of Continuing Studies maintains responsibility for the program and its content.

Psychologists: UW-Madison Division of Continuing Studies is approved by the American Psychological Association to sponsor continuing education for psychologists. UW-Madison Division of Continuing Studies maintains responsibility for the program and its content.

Social Workers: UW-Madison Continuing Studies (provider #1042) is approved as a provider for social work continuing education by the Association of Social Work Boards (ASWB) aswb.org through the Approved Continuing Education (ACE) program. UW-Madison Division Continuing Studies maintains responsibility for the program. ASWB Approval Period: 4/27/2016-4/27/2019. Refer to program description for number of CE hours. WI, IA, IL, MI, and MN Boards of Social Work recognize ACE programs.

Counselors: UW-Madison Continuing Studies has been approved by the National Board for Certified Counselors (NBCC), Approved Continuing Education Provider (ACEP) #5990. Programs that do not qualify for NBCC credit are clearly identified. UW-Madison Division of Continuing Studies is solely responsible for all aspects of the programs.

WI Marriage and Family Therapists: qualify as accredited university continuing education courses relevant to professional practice.

WI Substance Abuse Counselors: qualify as continuing education courses consisting of relevant subject matter taught by qualified presenters.

Educators: these programs may qualify towards your Professional Development Plans (PDPs).

Other professionals: Contact your own board or organization for specific continuing education requirements.

Expand your professional and personal skill set
Practice techniques you can use every day
Earn valuable continuing education hours
Fulfill Wisconsin Chapter 767 requirements
Match the 40-hour professional standard for mediators
Writing an agreement  
Working with attorneys and outside experts  
Cultural awareness  
Ethics and standards  
Building a practice  
Professional resources

At the end of the training, you will be able to:
- Demonstrate the mediation process and role of the mediator  
- List the components of an effective mediation session  
- Identify effective listening and communication skills that enhance the mediation process  
- Respond to mediation challenges such as difficult behaviors and power imbalances  
- Summarize mediation standards of practice and mediation ethics  
- Understand what is needed to build a mediation practice

Mediation and Domestic Abuse

Wed, May 17, 8:30am-3:30pm  
Check-in: 8am  
Fee: $150  
Level: Intermediate to advanced, familiarity with mediation process recommended  
CE credit: 6 hours (0.6 CEU)

Understanding the dynamics of domestic abuse is essential, even required, for mediators working with families. This program explores domestic abuse, coercive control, and family violence, and how these challenges impact the mediation process. Discover how to more effectively screen for parties’ capacity to mediate using recommended tools and protocols. Learn how to recognize abusive situations and determine whether to proceed with mediation. Consider approaches for safely mediating and terminating mediation, and examine the complex practical and ethical issues surrounding mediation and domestic abuse. Effects of domestic violence on victims and children are covered in depth, meeting the requirement for Wisconsin Statute 767.405.

At the end of the training, you will be able to:
- Identify a potential impasse before it occurs  
- Employ strategies for working through impasse  
- Discern climate and safety considerations in mediation  
- Apply techniques for dealing with high-conflict individuals

Refining Your Mediator Skills: Working Through Impasse, High Conflict, and Keeping Safe

Thu, May 18, 8:30am-3:30pm  
Check-in: 8am  
Fee: $150  
Level: Intermediate to advanced, familiarity with mediation process recommended  
CE credit: 6 hours (0.6 CEU)

Mediators encounter countless challenges and complexities when guiding parties toward resolution. To help them make progress, mediators must engage them in the process, work through impasses, and monitor climate and safety. This new program for experienced mediators provides insights on identifying and addressing barriers to progress. Examine how a mediator can anticipate and prevent impasse before the parties feel locked into positions. Study techniques for effectively working through impasse, and explore specific impasse situations related to the nature of the dispute, power imbalances, and characteristics of the parties. Learn how to recognize high-conflict behaviors and apply techniques for dealing with them during the mediation process.

Your instructor
Perri Mayes (JD, Drake University) is a dispute resolution professional based in Milwaukee. Her practice includes mediation, arbitration, and program design and administration. Mayes works with families, workplaces, businesses, the courts, and communities. She is the former director of the Mediation Clinic at University of Wisconsin Law School and for many years taught in the University of Wisconsin-Milwaukee’s graduate certificate program in mediation and negotiation. In addition to establishing and revitalizing mediation programs, Mayes is a past president of both the Association for Conflict Resolution (ACR) and the Wisconsin Association of Mediators (WAM), and received WAM’s 2012 Distinguished Service Award.

Questions?
Contact Ann Whitaker at ann.whitaker@wisc.edu or 608-890-2747.

Registration Form
Please register me for:

- Mediation Skills: 40-Hour Basic Training (#1012-17-LAAS) Mar 29-31 & Apr 19-21; $1,295 after Mar 1, $1,295 after 50% deposit required, full balance due Mar 29
- Mediation and Domestic Abuse (#1020-17-LAAS) May 17; $150
- Refining Your Mediator Skills (#1025-17-LAAS) May 18, $150

- Are you a Certified Counselor through the National Board for Certified Counselors?  
  - Yes  
  - No

- Are you a psychologist?  
  - Yes  
  - No

Please bill my organization at the address above.  
A 3% discount is my check payable to UW-Madison.  
Please charge to the following account:

- MasterCard  
- Visa  
- Am Ex  
- Discover

Card number:  
Expire:  
Cardholder’s name:  
Organizational name:  
Phone (local):  
Phone (toll free):  
Fax:  
Mail:  
Online:  
Mail to:

608-262-3163 or 800-741-7416
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If you would like to request an accommodation, please contact Andy Richardson at 608-262-3163 or email andy.richardson@wisc.edu. Requests are confidential.

These programs are offered by UW-Madison in cooperation with UW-Extension.

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