Listening for a Change: Skills for Dialogue — Sep 27-28
How to Energize Your Workshops and Turn On the Learning — Oct 25
The Joy of Meetings: Recipes for Success — Oct 27
Honoring Our Common Differences: Leadership for Inclusivity — Nov 3
Our Minds at Work: Diversity in Perceptual Thinking Patterns™ — Nov 15-16
The Art of Conflict Transformation — Dec 6-7

About Your Facilitators
The instructors have more than 50 years of combined experience teaching, facilitating, and consulting with human service, healthcare, governmental, educational, and business organizations. Their varied specialties include communication skills, facilitation, conflict resolution, team development, training design, diversity, and Perceptual Thinking Patterns™. They create a fun, lively learning experience that actively engages you and prepares you for immediate application of your new skills and knowledge.

Credit
Approved Hours/Continuing Education Credits
0.7 CEU = 7 hours of professional continuing education for the program.
1.4 CEUs = 14 hours of professional continuing education for the program.
UW-Madison Continuing Studies is an acceptable continuing education provider for the American Psychological Association (APA), Association of Social Work Boards (ASWB), National Board for Certified Counselors (NBCC), Wisconsin Licensed Marriage and Family Therapists, and Wisconsin Substance Abuse Counselors; and may meet the continuing education requirements for other professionals. See continuingstudies.wisc.edu/ceu-approved-hours.html for approved continuing education provider information.

General Information
Location
The Pyle Center is located at 702 Langdon St., Madison, WI, 608-262-1122. Lunch is included in the registration fee, including vegetarian, vegan and gluten free options.

Time
Registration opens at 8am. Workshops are 8:30am–4:30pm. These popular programs are limited to 25 participants to ensure hands-on, participatory learning and are sure to sell out quickly. Register today!

Cancellation Policy
Refunds (minus a $25 administration fee) are available up to three business days prior to the program. You are responsible for the entire fee if you cancel later than that. To cancel or arrange for a substitute, call 800-725-9692.
Program cancellations: in the event of bad weather or other emergencies, call 608-263-4432 or visit continuingstudies.wisc.edu to learn whether a Continuing Studies program or class has been cancelled.

For More Information
Contact: program director, Laura V. Page, laura.page@wisc.edu, 608-890-3627; program coordinator, Chris Dunleavy, chris.dunleavy@wisc.edu, 608-265-4267 or 800-442-4617.
Great balance of modeling, info-giving, humor, and activities. Thank you for sharing your spirit.

You will learn how to:

- Only through authentic relationships can we hope to create communities that support us in doing our best thinking.
- Listening for a Change: Skills for Dialogue

- Build stronger, more trusting relationships.
- Support us in doing our best thinking.
- Examine assumptions and listening deeply.
- Use questions of inquiry to gain understanding of different perspectives.
- Ground and center to decrease defensiveness while listening.
- Use questions of inquiry to learn about others' perspectives.

702 Langdon St. on the UW-Madison campus, phone 608-262-1122.

Note: All workshops are held at the Pyle Center, these engaging programs.

- Ever been to a meeting that felt flat as a pancake, or was in danger of boiling over? As a meeting facilitator, I have helped many of you with this.
- Our Minds at Work: Diversity in Perceptual Thinking Patterns™

- A few hours invested in this course has surely saved me countless work hours (and headaches) ...
- In addition, you will have the opportunity to gain ideas from fellow participants on one part of your workshop designs.

Kathy and Denise provide concrete tools to improve meeting group process productivity.
- Have you noticed how some people find their words with great ease? Are quick to talk over others? Use questions of inquiry to learn about others' perspectives.
- You will learn how to:
- Practice being grounded and centered in the midst of conflict.
- Assess the pros and cons of different decision-making rules.
- Design outcome-based agendas with clearly defined purposes.
- Understand the benefits of an explicit decision-making rule.
- Gain insights into the costs and benefits of privilege.
- Explore how your life experiences and assumptions affect your understanding of other perspectives.
- Identify the four basic responses to conflict.
- Practice being grounded and centered in the midst of conflict.
- Learn how to advocate for your own pattern and be sensitive to others' patterns.
- Understand the benefits of an explicit decision-making rule.
- Generate win-win solutions.
- Use questions of inquiry to learn about others' perspectives.
- Develop your awareness of your own perceptual patterns.

Kathy Germann and Denise Jess

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