Honoring Our Common Differences: Leadership for Inclusivity — Apr 21
Listening for a Change: Skills for Dialogue — Apr 26-27
How to Energize Your Workshops and Turn On the Learning — May 3
The Joy of Meetings: Recipes for Success — May 5
Our Minds at Work: Diversity in Perceptual Thinking Patterns™ — May 17-18
The Art of Conflict Transformation — June 7-8

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Credit
Approved Hours/Continuing Education Credits
0.7 CEU = 7 hours of professional continuing education for the program.
1.4 CEUs = 14 hours of professional continuing education for the program.
See continuingstudies.wisc.edu/ceu-approved-hours.html for approved continuing education provider information.

General Information
Location
The Pyle Center is located at 702 Langdon St, Madison, WI, 608-262-1122. A map and information on parking and lodging are included with registration confirmation.

Time
Registration opens at 8am. Workshops are 8:30am–4:30pm. These popular programs are limited to 25 participants to ensure hands-on, participatory learning and are sure to sell out quickly. Register today!

Cancellation Policy
Refunds (minus a $25 administration fee) are available up to three business days prior to the program. You are responsible for the entire fee if you cancel later than that. To cancel or arrange for a substitute, call 800-264-9692.

Program cancellations: in the event of bad weather or other emergencies, call 608-263-4432 or visit continuingstudies.wisc.edu to learn whether a Continuing Studies program or class has been cancelled.

For More Information
Contact: program director, Laura V. Page, lara.page@wisc.edu, 608-890-3627; program coordinator, Chris Dunleavy, chris.dunleavy@wisc.edu, 608-265-4267 or 800-442-4617.

Registration Form
[Please register me for]

Honoring Our Common Differences: Leadership for Inclusivity; Apr 21, $150 #6622
Listening for a Change: Skills for Dialogue; Apr 26-27, $295 #6624
How to Energize Your Workshops and Turn On the Learning; May 3, $150 #6619
The Joy of Meetings: Recipes for Success; May 5, $175 #6621
Our Minds at Work: Diversity in Perceptual Thinking Patterns™; May 17-18, $295 #6623
The Art of Conflict Transformation; June 7-8, $295 #6620

Online:
continuingstudies.wisc.edu/collections/emotionally-intelligent-leadership
Phone, fax or online registrations must include payments by credit card or purchase order.

If you have a disability and desire accommodations, please advise us when you register. Requests are confidential.
Listening for a Change: Skills for Dialogue
Tues-Wed, Apr 26-27, 8:30am-4:30pm, 1.4 CEUs, $295, Program #6624
Kathy Germann and Denise Jess

In a highly competitive culture, many of us have learned to listen in ways that strengthen the “me” instead of the “we” in support of our own ego and to avoid confronting other’s ideas and defending our point of view.

Dialogue shifts us from a mindset of persuading to one of learning. It invites us to engage with curiosity and openness, and to discover the shared meaning living among different perspectives. Slowing down, examining assumptions, and listening deeply not only builds stronger, more trusting relationships, it supports us in doing our best thinking and taking more diverse and creative risks.

You will learn how to:
• Slow down, check out assumptions and notice observable data.
• Ground and center to decrease defensiveness while listening.
• Staff from blaming to owning and expressing feelings.
• Escalate beyond positions to engage in needs-based conversations.
• Use questions of inquiry to gain understanding of different perspectives.

Ground and center to decrease defensiveness while listening.
Shift from blaming to owning and expressing feelings.
Escalate beyond positions to engage in needs-based conversations.
Use questions of inquiry to gain understanding of different perspectives.

How to Energize Your Workshops and Turn On the Learning
Tues, May 3, 8:30am-3:00pm, 1.4 CEUs, $295, Program #6617

How do you need to conduct a workshop but you've never had any formal training on doing it? Are you concerned about making the same workshop repeatedly and are looking for some ways to liven it up a bit? Are you tired of doing all the talking in your workshops and having the audience sit仍然passively and listening? Do you have a formal leadership role, and are you uncertain as to how to approach meeting attendees with respect and dignity in an atmosphere of non-judgment?

In addition, you will have the opportunity to gain ideas from fellow participants on one of your workshop designs.

You will learn:
• How to create a welcoming learning environment.
• The key characteristics of effective workshops.
• The basics of experiential learning theory.
• How to more effectively use different teaching methods to engage different learning styles.
• How to create your own outcome-based learning objectives.
• The parallels between stages of group development and stages of a workshop.

Kathy Germann makes you feel at ease and definitely creates the “community” feeling in the workshop. “—Linda McDonald

The Joy of Meetings: Recipes for Success
Tues, May 5, 8:30am-4:30pm, 0.7 CEUs, $175, Program #6621
Kathy Germann and Denise Jess

Ever been to a meeting that felt flat as a pancake, or was in danger of boiling over? As a leader you want to get your audience more involved? Have you been doing the same workshop repeatedly and are looking for some ways to liven it up a bit? Are you tired of doing all the talking in your workshops and having the audience sit passively and listening?

Meetings can have many challenges: unclear purpose, derailed focus, lack of participation, and decisions that are repeated ad nauseum. Often the missing ingredient is an outcome-based agenda that uses different processes to fully engage group members. Results-oriented meeting agendas allow participants to better prepare for and focus on the task at hand. Utilizing methodologies beyond open discussion taps into differences in people’s learning styles and encourages more innovative thinking and participation by all group members, not just those who take up the most “air-time.”

This interactive, hands-on workshop will give you concrete “recipes” for creating meeting agendas that work. Participants learn how to increase buy-in, result in a group that gets the job done, and have positive working relationships.

Transform your meetings from food fight to culinary delight!
You will learn how to:
• Create an agenda to establish a productive work climate
• Understand the benefits of an explicit decision-making rule
• Assess the pros and cons of different decision-making rules
• Shift your own level of participation
• Design outcome-based agendas with clearly defined purposes.
• Select multi-modal processes to enhance participation and achieve agenda outcomes.
• Use meeting evaluations to support effective task accomplishment and group process.

Kathy and Denise provide concrete tools to increase meeting and group process productivity. A few hours invested in this course has saved our university worlds of time (and headaches). Their workshop has helped me to recognize and deal with group communication problems early on.” —Sandra Bowen

Our Minds at Work: Diversity in Perceptual Thinking Patterns™ 
Tues-Wed, June 7-8, 8:30am-5:00pm, 1.4 CEUs, $295, Program #6620

Kathy Germann and Denise Jess

Are you looking for ways to get your audience more involved? Are you tired of doing all the talking in your workshops and having the audience sit passively and listening? Do you notice how some people find their words with great ease? Are quick to notice body language, and have the ability to interpret what is being said by someone else? Do you notice how some people are able to communicate so much more effectively with everyone? Is it like suddenly being able to speak a foreign language? ” —Sid Sincher

Conflict is something most people want to avoid and yet it is a natural part of life. We’ve grown to see conflict as “bad” and learned to either give in or fight to win. When approached with integrity, curiosity, and compassion, conflict can open us to new possibilities and can deepen our relationships.

The art of conflict transformation is about engaging with curiosity that facilitates “both-and” thinking, and supports the possibility of win-win solutions. How do you increase your conflict intervention and building trust and communication in your relationships.

You will learn how to:
• Understand the ways that your history with conflict impacts your current responses to it, and ways that you can approach conflict in a more constructive and creative manner.
• Use a tool to identify where you are on the conflict continuum.
• Use tools for checking out assumptions before they escalate into conflict.
• Identify the differences between win-win situations and needs statements.
• Use open and assertive communication.
• Use questions of inquiry to learn about others’ perspectives.
• Generate a creative solution.

“I highly recommend this workshop if you want to respond to conflict in ways that increase trust and communication.” —DeAnne Hino

“Kathy and Denise provide a helpful workshop. I like the learning tools that were given to us. ” —Delaine Moe

Tues-Wed, May 17-18, 8:30am-4:30pm, 1.4 CEUs, $295, Program #6623

Kathy Germann and Denise Jess

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The joy of meetings: Recipes for success
Tues, May 9, 8:30am-4:30pm, 0.7 CEUs, $175, Program #6621
Kathy Germann and Denise Jess

Ever been to a meeting that felt flat as a pancake, or was in danger of boiling over? As a facilitator do you feel like you’re in pressure cooker managing everyone while some group members sit in the hot and others just feel fried.

Meetings can have many challenges: unclear purpose, delayed focus, lack of participation, and decisions that are repeated ad nauseum. Often the missing ingredient is an outcome-based agenda that uses different processes to fully engage group members. Results-oriented meeting agendas allow participants to better prepare for and focus on the task at hand. Utilizing methodologies beyond open discussion taps into differences in people’s learning styles and encourages more innovative thinking and participation by all group members, not just those who take up the most “air-time.”

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Our Minds at Work: Diversity in Perceptual Thinking Patterns™ 
Tues-Wed, June 7-8, 8:30am-5:00pm, 1.4 CEUs, $295, Program #6620

Kathy Germann and Denise Jess

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